

## NHS Bath and North East Somerset Clinical Commissioning Group



| MEETING | B&NES HEALTH AND WELLBEING BOARD |
|---------|----------------------------------|
| DATE    | 19/11/2014                       |
| TYPE    | An open public item              |

| Report summary table          |   |
|-------------------------------|---|
| Report title                  | Operational Resilience & Capacity Plan for 2014/15  |
| Report author                 | Dominic Morgan, Urgent Care Network Programme Lead  |
| List of attachments           | Appendix 1: BaNES Health & Wellbeing Board (19 <sup>th</sup> November 2014) Briefing Paper - Operational Resilience & Capacity Plan Appendix 2: ORCP presentation (19 <sup>th</sup> November 2014)  |
| Background papers             | The production of the ORCP was in response to national guidance produced in June 2014. The guidance is available at the link below:- <a href="http://www.england.nhs.uk/wp-content/uploads/2014/06/op-res-cap-plan-1415.pdf">http://www.england.nhs.uk/wp-content/uploads/2014/06/op-res-cap-plan-1415.pdf</a>  |
| Summary                       | The purpose of this paper is to present to Board members the Operational Resilience & Capacity Plan (ORCP) for 2014/15.   |
| Recommendations               | The Board is asked to review the ORCP and confirm that this provides adequate assurance for the CCG's and wider health community's preparations for this winter.  |
| Rationale for recommendations | Operational Resilience and Capacity Planning (ORCP) guidance was issued on 13 June 2014 by NHS England, the NHS Trust Development Agency, Monitor and Association of Directors of Adult Social Services. It requires local systems to build on the previous work of Urgent Care Working Groups and to extend their remit to include both urgent and elective care.    |
|                               | The ORCP for BaNES is in response to this guidance and is designed to ensure that all providers within the health and social care system across Bath and North East Somerset and other CCG areas that directly relate to the Royal United Hospital (RUH) in Bath, are prepared and able to respond to the increased needs and/or service demands throughout the year. |
|                               | The ORCP describes how the whole care community will:   |
|                               | <ul> <li>Plan for periods of high demand caused by seasonal<br/>pressures, infection control, flu or major incident, by<br/>ensuring that there is a coordinated and planned response<br/>in order to meet additional need</li> </ul>   |

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|  | <ul> <li>Ensure the high quality planned and unplanned services are maintained and that financial and performance pressures are managed</li> <li>Use escalation triggers to ensure an integrated and shared process between primary, community and secondary care providers and with local authorities</li> <li>Accurately monitor the daily individual and UCS Escalation status to ensure appropriate action is taken in a coordinated manner to support the UCS</li> <li>The ORCP links to the following CCG strategic objectives:</li> <li>Improving quality, safety and individuals experience of care</li> <li>Improving consistency of care and reducing variation of outcomes</li> <li>Creating a sustainable health system within a wider health and social care partnership</li> <li>Empowering and encouraging people to take personal responsibility for their health and wellbeing</li> </ul> |
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| Resource implications                                    | ORCP non-recurrent funding (BaNES £1.135M)   |
| Statutory<br>considerations<br>and basis for<br>proposal | The production of the ORCP was in response to national guidance produced in June 2014.   |
| Consultation   | The System Resilience Group (formerly Urgent Care Working Group) is made up of Executive level provider and commissioning representatives from within the B&NES and from neighbouring areas that refer into the RUH. This group and the System Resilience Provider Forum have contributed to the production and oversight of the ORCP.   |
| Risk management  | The System Resilience Group operates a risk register in relation to the delivery of the ORCP.  |
|  | A risk assessment related to the issue and recommendations has been undertaken, in compliance with the Council's decision making risk management guidance.   |

## THE REPORT

Briefing Paper - Operational Resilience & Capacity Plan & accompanying presentation attached.

Please contact the report author if you need to access this report in an alternative format

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